



# Guidelines/Protocol for **INDOOR** Elder Visitation

**Visitors**  
If choosing to visit...

## Compassionate Care Elders

## Nursing (Long-Stay or Post-Acute) Elders

**Testing Protocol**

Compassionate Care visitors (see definition, bottom of page) are encouraged, but not required, to provide proof of a negative COVID-19 test in advance of the visit.

Visitors to neighborhood elders are required to provide proof of a negative COVID-19 test in advance of the visit. The date of the test must be no longer than 14 days prior to the visit

**Visit Directions**

Must be screened, then proceed directly to the elder's room

Must be screened, then proceed directly to the designated visitation area

**Precautionary Guidelines**

- ✓ Visits must be scheduled in advance, last no longer than 30 minutes, visitors should arrive on-time, otherwise the visit time must be reduced to enable cleaning and disinfecting and the ongoing schedule to be maintained.
  - ✓ The exception is Compassionate Care Visitation, where visits may exceed 30 minutes
- ✓ No more than two visitors at a time, and visits for each elder may be limited to once each week, to ensure time is available for all elders to host visitors.
  - ✓ Again the exception is Compassionate Care Visitation, where visits may exceed normal protocol
- ✓ No direct physical contact, and masks and social distancing required, throughout the duration of the visits.
- ✓ Visitors are encouraged to exercise caution between testing - social distancing, masks, and the avoidance of large gatherings.
- ✓ It is the responsibility of the visitor to arrange for testing in advance of the visit. We suggest you consult with your doctor, search online, use a local Urgent Care, etc.

Compassionate Care Visits are limited to elders at the end-of-life or with one or more of the following issues: significant weight loss/dehydration, needing help with eating/drinking, emotional distress, struggling with changes in environment, and lack of physical family support after a move in.