



Guidelines/Protocol for **INDOOR** Resident Visitation

Visitors If choosing to visit...	Compassionate Care Residents	Sunset House Woodlands Apartment Residents	Assisted Living or Nursing Residents
Testing Protocol	Compassionate Care visitors (see definition, bottom of page) are encouraged, but not required, to provide proof of a negative COVID-19 test in advance of the visit.	Visitors are encouraged, but not required, to provide proof of a negative COVID-19 test in advance of the visit.	Visitors to assisted living or nursing residents are required to provide proof of a negative COVID-19 test in advance of the visit. The date of the test must be no longer than 14 days prior to the visit
Visit Directions	Must be screened, then proceed directly to the resident room	Must be screened, then proceed directly to the designated visitor area	Must be screened, then proceed directly to the designated visitation area



Precautionary Guidelines

- ✓ Visits must be scheduled in advance, last no longer than 30 minutes, visitors should arrive on-time, otherwise the visit time must be reduced to enable cleaning and disinfecting and the ongoing schedule to be maintained.
 - ✓ The exception is Compassionate Care Visitation, where visits may exceed 30 minutes
- ✓ No more than two visitors at a time, and visits for each resident may be limited to once each week, to ensure time is available for all residents to host visitors.
 - ✓ Again the exception is Compassionate Care Visitation, where visits may exceed normal protocol
- ✓ No direct physical contact, and masks and social distancing required, throughout the duration of the visits.
- ✓ Pets are allowed, but must be on leashes and controlled at all times.
- ✓ Visitors are encouraged to exercise caution between testing - social distancing, masks, and the avoidance of large gatherings.
- ✓ It is the responsibility of the visitor to arrange for testing in advance of the visit. We suggest you consult with your doctor, search online, use a local Urgent Care, etc.

Compassionate Care Visits are limited to residents at the end-of-life or with one or more of the following issues: significant weight loss/dehydration, needing help with eating/drinking, emotional distress, struggling with changes in environment, and/or lack of physical family support after a move in.